



Patients Instructions for Specimen Collection/Testing

Hours: 10:00 am- 2:00 pm 7 day per week

Thank you for choosing Pullman Regional Hospital for your healthcare needs. Your safety and the safety of all those we serve is our first priority. These instructions are to assist you when you arrive to receive your COVID-19 test.

1. Be sure to have waited one hour since your provider faxed the test order to the hospital.
2. As you arrive at Pullman Regional Hospital drive around back, towards the Emergency Department.
3. There are designated parking spots with numbered orange traffic cones directly adjacent to the emergency bay. Please park there and **DO NOT ENTER THE HOSPITAL**.
4. Once you have parked, please call 509-336-7359, and inform registration you have arrived for a COVID-19 test. You will be asked the number of the parking space.
5. Please wait in your car until a member of the hospital staff comes out to assist you.
6. The test sample will be obtained while you are in your car, or you may be asked to step out and stand.
7. Once your sample has been collection you will receive instructions to register for Pullman Reginal Hospital patient portal access, this will allow you to access your results.

Patient experiencing symptoms consistent with COVID-19

You and your immediate household members will be instructed to follow the quarantine instructions set by the Department of Health until receiving your test result. If you receive a "not detected" result through the portal, it will be important to stay home until symptoms have resolved. Although you may not have COVID-19, symptoms can be consistent with other illnesses. If symptoms persist or worsen, please contact your primary care provider.

Pre-Operative patients with surveillance testing

All pre-operative patients and their immediate household members are instructed to quarantine until the day of your surgical procedure. If your household members are not able to quarantine, you must quarantine yourself in a separate room of the house until the day of your surgical procedure. A cloth face cover should be worn at all times if it is necessary for you to leave quarantine to visit places such as the restroom. Please wear a cloth face covering to the hospital the day of your procedure.